

Discrimination is Against the Law

Pascack Valley Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Pascack Valley Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Pascack Valley Medical Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages
- If you need these services, contact Shani Newell, Compliance Officer and Civil Rights Coordinator.

If you believe that Pascack Valley Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Compliance Officer and Civil Rights Coordinator, 250 Old Hook Road, Westwood, NJ 07675 201-383-1903 (phone), 201-383-1982 (fax). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer and Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Proficiency of Language Assistance Services

	ATTENTION: If you speak a language other than English, language assistance services are available to you, free of charge. Call 1-201-383-1035.
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-201-383-1035.
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-201-383-1035。
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-201-383-1035 번으로 전화해 주십시오.
Portuguese	ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-201-383-1035.
Gujarati	સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-201-383-1035.
Polish	UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-201-383-1035.
Italian	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-201-383-1035.
Arabic	ملاحظة: إذا كنت تتحدث اللغة، تتوفر المساعدة اللغوية مجاناً. اتصل بالرقم 1-201-383-1035.
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-201-383-1035.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-201-383-1035.
French Creole (Haitian Creole)	ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-201-383-1035.
Hindi	यदि आप हिंदी बोलते हैं, तो भाषा सहायता सेवाएं नि:शुल्क, आपके लिए उपलब्ध हैं। कॉल 1-201-383-1035.
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-201-383-1035.
French	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-201-383-1035.
Urdu	سۇچنا: جۇ تەمە گۇجۇراتى بۇلۇتا ھۇ، تۇ نى:شۇلك بۇا سۇھۇ سۇواۇ تۇمارا مۇتۇ ۇپلۇبۇھ ۇھ. فۇن كۇرۇ 1-201-383-1035.

